

Gore Mountain Mountain Host Job Description – 2018-19

Gore Mountain Ski Area is looking for skilled customer service representatives to join our team of Mountain Hosts for the 2018-19 snow season. Gore Mountain Hosts are highly visible and accessible around the Base Area and on the mountain to assist guests with information, directions, crowd control, program assistance, and more.

We are looking for enthusiastic skiers and/or snowboarders with excellent listening and problem solving skills to help our guests better enjoy their experience skiing/riding at Gore Mountain. Successful candidates will have a positive and compassionate attitude for Gore Mountain and its guests.

Mountain Host Responsibilities and Job Duties

- greet guests upon their arrival in the base area
- assist guests in rental shop with process to get gear and fitting boots
- provide information for guests at Saddle Lodge and top of Gondola
- assist with traffic flow at ticket sales stations
- ride lifts with students in lessons
- provide information regarding snow sports lessons and programs
- assist skiers/riders on trails with getting up after falls and putting gear back on
- represent Gore Mountain in a positive manner at all times, both on and off the mountain

Qualifications and Skills

- excellent verbal communication skills
- friendly, smiling, outgoing personality
- ability to problem solve
- general knowledge of Gore Mountain trails, programs, products
- empathy and compassion for guests
- ability to remain courteous and professional with guests and staff at all times

Requirements and Compensation

- minimum 20 work days per season, consisting of only weekends and holidays mid-week
- non-paid position, with privileges to include Gore Season pass for the employee, and opportunities for complimentary lift tickets for employee family use

Interested Candidates should contact Gail Setlock, Snow Sports School Director,
gail@goremountain.com

September 2018